



CPH

Facility Management - your shortcut to CPH

Our services

CPH provides a range of facility management services, delivered to you by our experienced and service minded staff. We know the routines, rules and procedures within the airport which allows us to provide punctual, excellent service to you. We coordinate our services internally to make sure that you receive punctual services in excellent CPH quality.

Cleaning



CPH's cleaning and waste-team (Asset cleaning) delivers all types of cleaning and waste management services. We plan the services according to your needs, with focus on quality at the right frequency. Our professional planners ensure a transparent service agreement, which takes your shop management needs into account.

We offer

- Grooming (light cleaning)
- General cleaning
- In depth cleaning
- Carpet / furniture cleansing
- Linen / paper delivery
- Window cleaning
- Cleaning after refurbishment projects
- General cleaning by the hour
- Cleaning of ceilings
- Closure cleaning
- Waste disposal
- Waste disposal by the hour
- 24 hour cleaning call service
- Cleaning call service

Logistics and goods handling



CPH and our selected partners offer a wide range of logistics and goods handling services. Our partners can receive your goods in the Eastern Goods Yards (Varegård Øst), handle them according to regulations and deliver them to your storage or shop when needed. We can also handle your returned goods and waste from your shop or storage room.

We offer

Reception of goods

- Scanning
- Temporary storage
- Waste handling

Additional services

- Transport to facility
- Transport to storage
- Storing goods in storage
- Picking up goods in storage
- Returned goods
- Shipments and packages
- Waste handling
- Misc. logistics

Your options

As a tenant/concessionaire and customer in CPH you decide which services you will need from us, in the quality that suits you best. Our Facility Management Coordinator will help you decide which services you may need and will also help you with easy access to all of CPH. Our overall goal is to keep our passengers happy by allowing you to focus on running the shop, while we take care of the rest.

IT services



CPH's IT department offers a variety of IT services, delivered at the specific service level that you require. We deliver IT-connections, wireless network or hosting of your servers as well as a range of other services described below. Our professional IT-specialists will help you select a solution perfectly suited to your business.

We offer

Servicelevels

- Basis
- Bronze
- Silver
- Gold

Services

- Internet connections
- Network
- Cabling and wiring
- Telephony
- Access control
- Asset tracking
- Server hosting
- TV packages
- WIFI
- IT technician by the hour

Technical services



Who knows more about technical service and maintenance in CPH than CPH's own Technical Service Department, TVC? As a customer in CPH you have the possibility of using CPH's own technicians.

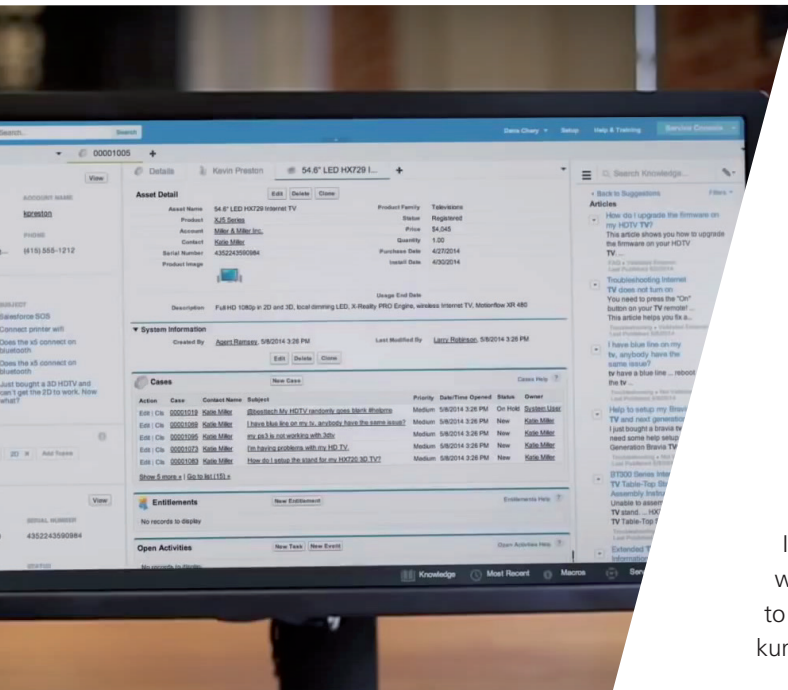
We provide professional and thoroughly considered services for your technical assets. CPH can help you with all types of technical services except for kitchen appliances.

We offer

- Changing light bulbs and tubes
- Service of electrical panels
- Service of drains and outlets
- Service of faucets and wash basins
- Service of ventilation systems
- Changing locks and cylinders
- Locksmith
- Rental of lifts
- Technician, hourly rate
- Craftsman, hourly rate



Our tenants have easy access to all our Facility Management services. We take care of your technical services, which allows you to focus on the customers



Contact us

Please feel free to contact CPH if you are interested in the services which we offer. Our experienced specialists are ready to help you decide upon a setup and services suitable to support your business in CPH.

If you are in need of services that are not included in our service catalogue, please contact us for a noncommittal dialogue. We are open to new ideas and services that might be of value to you.

How?

If you are interested in ordering some of our services or just want a dialogue regarding your needs, please do not hesitate to contact our call center: +45 3231 3131 or e-mail kundeservice@cph.dk